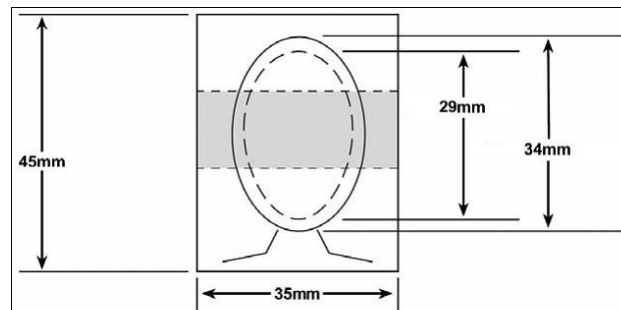


Passport photographs

All passport applications must include two identical recent photographs. The photographs you send us must meet internationally agreed standards and must be a true likeness of you. The guidance in the following pages will help you send us acceptable photographs, and will help avoid the need for us to ask for more photographs.

The photographs must be:

- identical;
- in colour, not black and white;
- taken within the last month;
- taken against a light grey or cream background;
- 45 millimetres (mm) high x 35 millimetres (mm) wide (however, please do not trim your photographs to meet this condition);
- a close-up of your head and shoulders with a recommended head height (the distance between the bottom of your chin and the crown of your head, not the top of any hair visible) between 29 and 34mm, with the eyes in the grey shaded band. This should result in the capture of a useable biometric element by our system. The diagram below shows the positioning of the head within the image, along with the recommended head size **(not to scale)**. The Check & Send service at selected Post Office® branches includes a check to ensure that once your photograph is scanned there are sufficient characteristics for the biometric element to be recorded accurately.



- undamaged, for example; not torn, creased, or marked;
- free from shadows;
- taken with your eyes open and clearly visible (with no sunglasses or tinted glasses, and no hair across your eyes);
- free from reflection or glare on your glasses, and the frames must not cover your eyes (where possible, we recommend that you remove your glasses to avoid the possibility of rejections);
- free from 'Redeye';
- of you facing forward, looking straight at the camera;
- with a neutral expression, your mouth must be closed (no grinning, frowning or raised eyebrows);
- of you on your own (no babies' dummies, toys or other people visible);
- taken of the full head, without any covering, unless it is worn for religious beliefs or medical reasons;
- taken with nothing covering your face.

The photographs must:

- be in sharp focus and clear;
- have a strong definition between face and background; and
- be printed professionally. Photographs printed at home are not likely to be of an acceptable quality. Photographs that are digitally amended to meet our requirements are likely to be unsuitable for passport purposes as the amendment can change the facial image. This may mean that the photograph is no longer a "true" likeness and the biometric captured from such photographs is unusable and may disrupt travel.

If your application needs to be countersigned, please ask your countersignatory to certify **only one** of your photographs, the second photograph must be left blank.

Children

Photographs for children aged six and over must meet the full standards set out in this guide.

Photographs of children five years and under must show a clear image that is a true likeness of the child. As young children can be difficult to photograph, children aged five and under do not need to have a neutral expression or to look directly at the camera, but they must face forward.

In addition to the exceptions above, babies under one year old do not need to have their eyes open (however it is preferable for eyes to remain open). All other standards must be met. If the baby's head needs to be supported, it is important that your supporting hand cannot be seen.

If you have real difficulty in meeting these conditions, you should visit a photographic studio rather than a photo booth.

Photographic Examples

The following photographs are for guidance only. They give an indication of the type of photographs that are acceptable to the Identity & Passport service; it also provides examples of the differing types that would fail the examination process, with the reasons for failure.

Please note that it is your responsibility to provide photographs of a suitable quality that conform to our guidelines. You will be asked for additional photographs if the originals do not reach the required standard, this will delay your application. If you choose to use a professional photographer please ensure that you are happy that the photographer is aware of the standards required, particularly that the photo will not show a white background once printed.

Please also note that photographs become part of our official records and we will not return them.



Good



Good



Good



Acceptable

Where possible, it is preferable to remove glasses to avoid any possibility of your photo being rejected



Acceptable

Head coverings for religious or medical grounds are allowed



Acceptable

Where possible, it is preferable to remove glasses to avoid any possibility of your photo being rejected

The following examples would be rejected by our staff as they do not conform to either the Identity & Passport Service, or internationally agreed standards;



Not acceptable
The glasses cover the eye



Not acceptable
Dark glasses obscure the eyes, and smiling



Not acceptable
Covering of facial
features is not
permitted



Not acceptable
Any dummies should
be removed before
the photo is taken



Not acceptable
Hair covering the
face is not permitted



Not acceptable

The scarf creates a shadow, which obscures the facial detail



Not acceptable

Hats are not permitted



Not acceptable

The photograph is too blurred to capture any facial detail



Not acceptable

The background is not light grey or cream



Not acceptable

The photograph contains more than one person



Not acceptable

Portrait style
photographs are
not permitted



Not acceptable

Although facing the
camera, the subject
is not looking
directly forward



Not acceptable

The subject is
neither facing or
looking directly
forward



Not acceptable
Laughing or smiling
distorts the normal
facial features



Not acceptable
Opening the mouth
distorts the normal
facial features



Not acceptable
Even a slight smile
distorts the normal
facial features



Not acceptable

The subject is too far from the camera



Not acceptable

The subject is too close to the camera

More help

If you need more advice, or if you have a disability that means you cannot meet one or more of our requirements, please contact the Passport Adviceline on 0300 222 0000.